Stay Open.

Open-Xchange App Suite

Minor Release v7.10.4

Feature Overview

V1.0

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1 OX App Suite v7.10.4

1.1 Intention of this Document

This document provides an overview of the new web frontend features, backend improvements and other changes included in this minor release of OX App Suite, v7.10.4.

The purpose of this document is to inform Open-Xchange customers, and partners, about the main changes that have been made in this release.

1.2 Key Benefits of OX App Suite v7.10.4

Open-Xchange is pleased to announce the release of OX App Suite v7.10.4.

Keeping in line with Open-Xchange's end-user strategy OX App Suite 7.10.4 contains many enhancements designed for users and the user experience.

Major enhancements in OX App Suite 7.10.4 include:

- **Subscribe Improvements –** Similar as for calendars, it is now also possible to subscribe / unsubscribe from shared contact, and task, folders. It is also possible to select which folders are used for synchronization via CalDAV and CardDAV.
- **Design Changes –** The redesign of the OX Mail compose dialog; the login page and a new floating window will provide a fresh look and improve the user experience.
- **Storage Provider Support –** Nextcloud", "ownCloud" and WebDAV are popular online storage solutions with focus on sharing. OX App Suite v7.10.4 will now support the subscription to these providers.
- **Improved Feedback Tool –** With OX App Suite v7.10.4 the feedback feature has been extended to provide feedbacks via Net Promoter Score (NPS). Additionally, system administrators can set when, and how often, the feedback interface has been displayed to end users.

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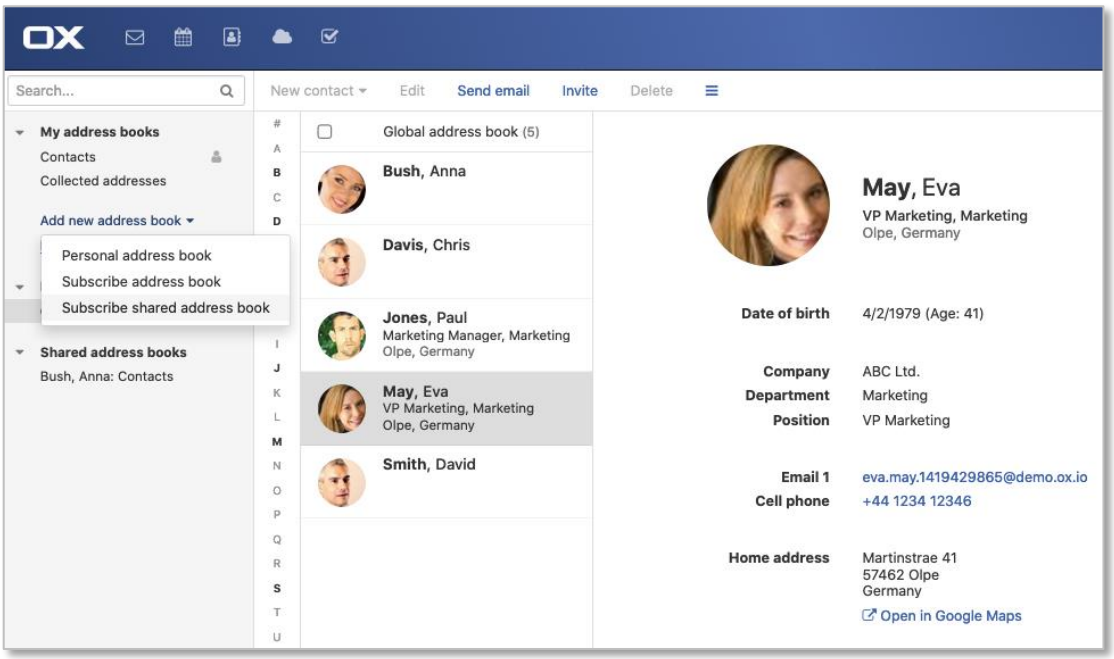
2 General Improvements and Design Changes

2.1 Subscribe and Unsubscribe for Contacts and Tasks

In OX App Suite v7.10.2 a new option, in the Calendar module (either in the ‘Settings/Calendar/Subscribe shared calendars’ or in the folder tree ‘Add new calendar/Subscribe shared calendars’), was introduced that let users define which shared/public calendar were synchronized by CalDAV. The user is able to select which calendars are to be synchronized and which are not.

With OX App Suite v7.10.4, this functionality has been extended to OX Contacts and OX Tasks. As in OX Calendar, this new feature is found in the folder tree under the ‘Add new folder’/’Add new address book’ dropdown.



Subscribe and Unsubscribe for Contacts

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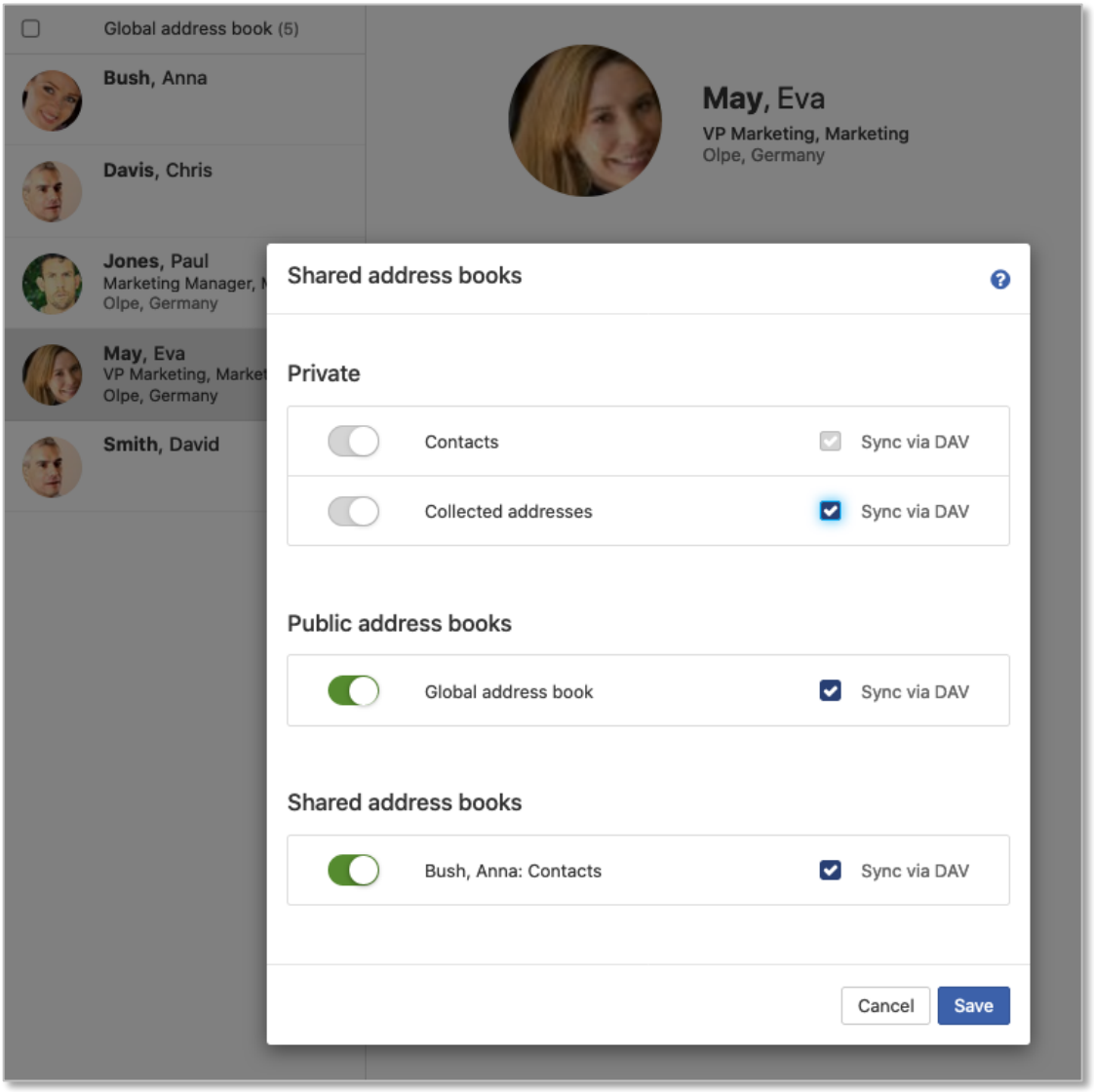

Subscribe and Unsubscribe for Contacts

2.2 Introduced “New Welcome Tour”

In OX App Suite v7.10.4 we have significantly redesigned the Welcome Tour. The new tour introduces a new user to the product in only a few, but important steps. It explains the main structure and usage of the product. Also, all steps are shorter and easier to understandable.

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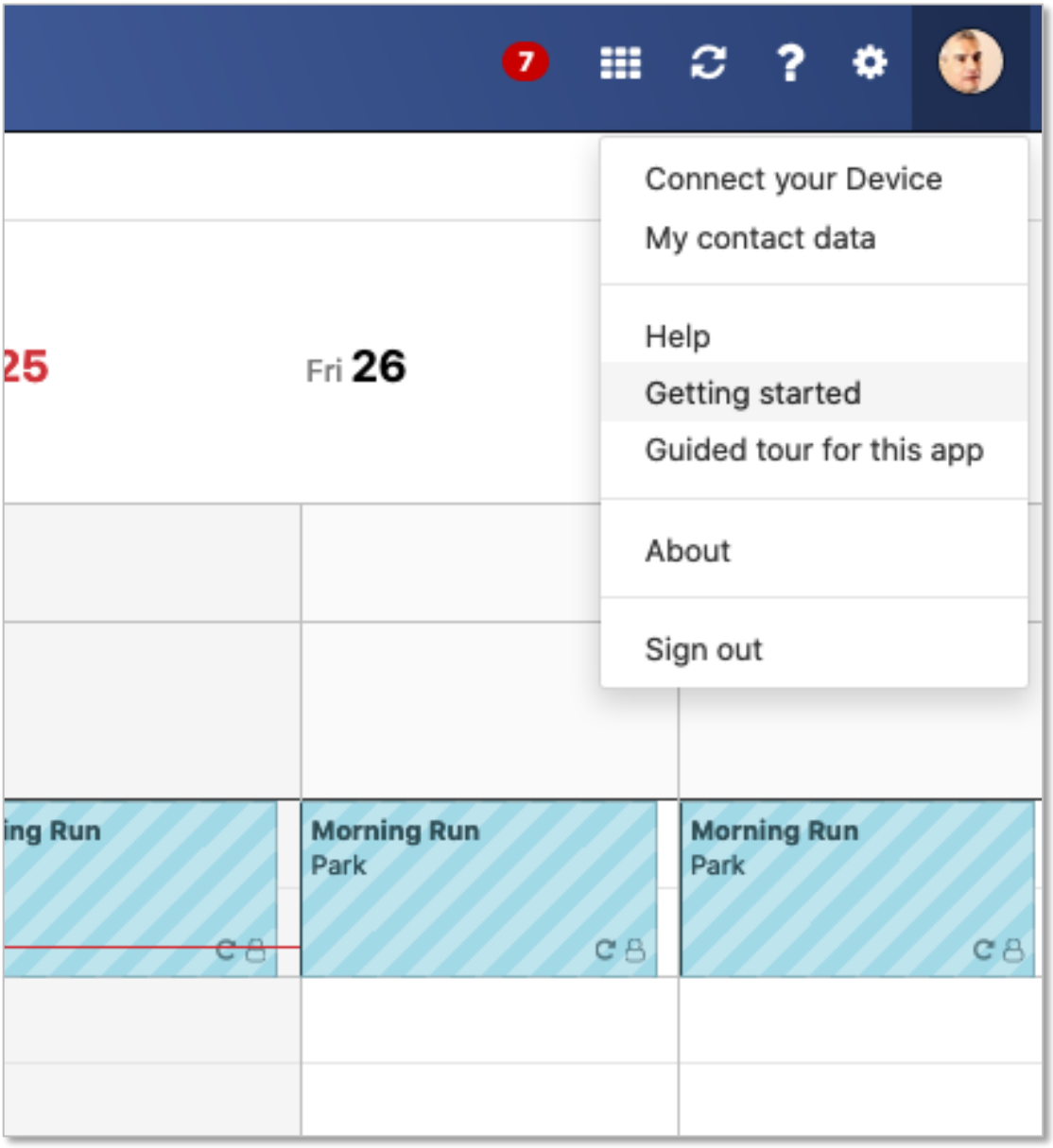

Introduced “New Welcome Tour”

The new Welcome Tour provides 5 of the most important introduction steps:

- Greeting
- Navigation
- Personal information/Logout
- Settings

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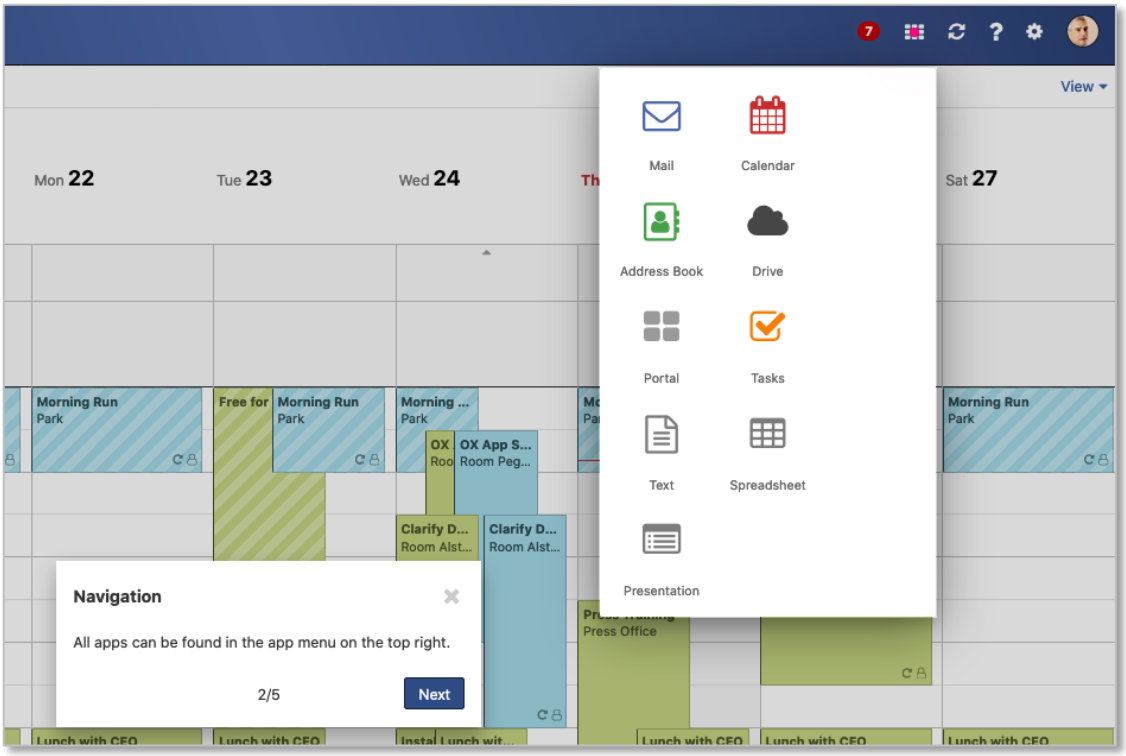
- Help/more tours



Introduced “New Welcome Tour”

Please Note: The current “What’s New” tour will be removed and replaced with this new one.

2.3 Visual Updates to Floating Windows

Based on user feedback, market trends and user experience (UX) expertise, the floating windows inside of OX App Suite will receive further visual improvements. For example the title bar of floating windows is now sliver instead of black and the corners are now rounded. This makes for a friendlier look and feel, and makes the windows stand out more.

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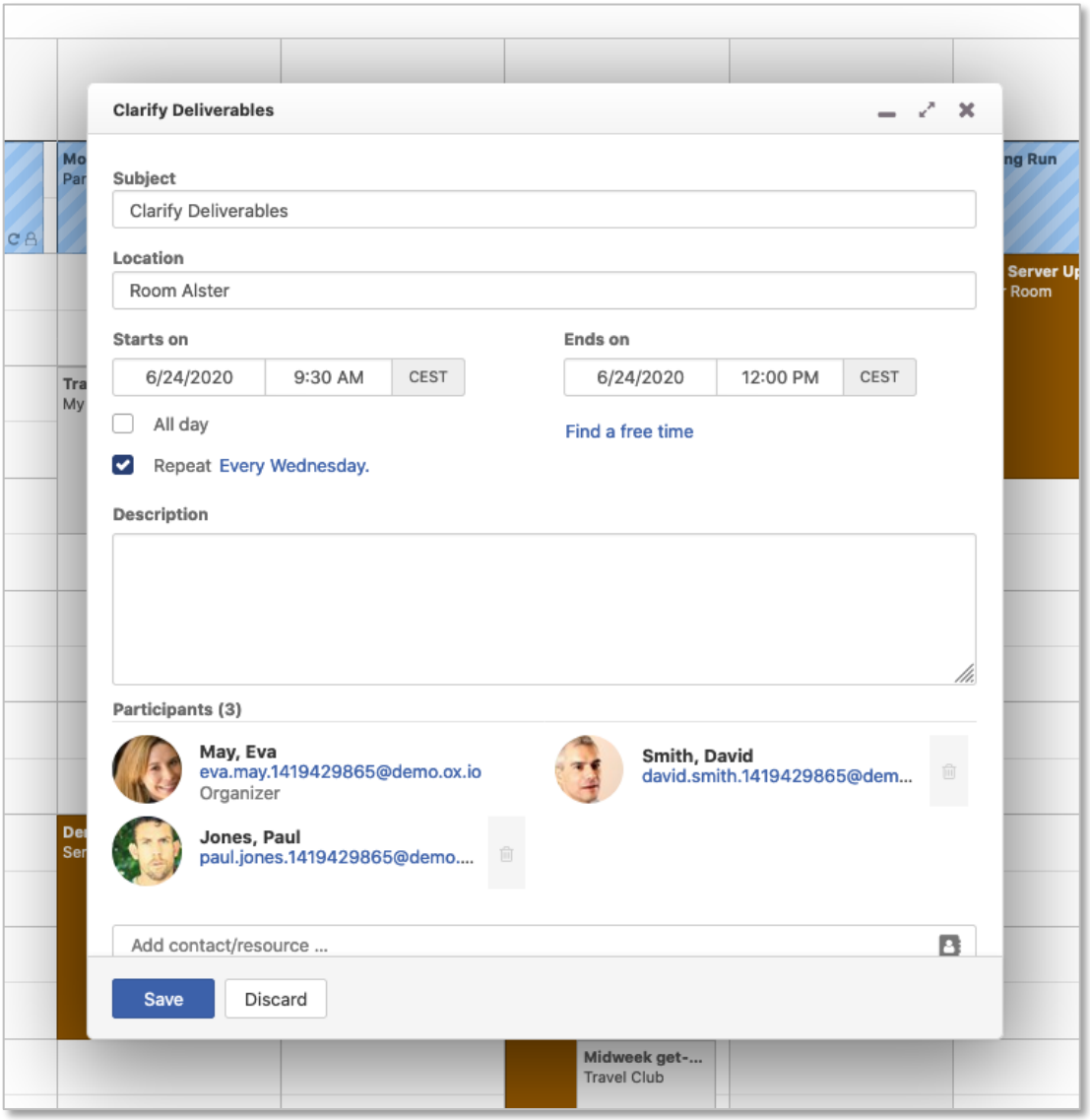

Visual Updates to Floating Windows

2.4 OX App Suite Accessibility Improvement

OX App Suite already comes with many accessibility functions, such as WAI-ARIA Meta Tags. With OX App Suite v7.10.4, Open-Xchange enhances this set of accessibility features and functions.

With this release a special taskbar for minimized floating windows is re-introduced. This helps to set the focus of minimized windows easier. The taskbar appears automatically when there are minimized windows and disappears when there are none.

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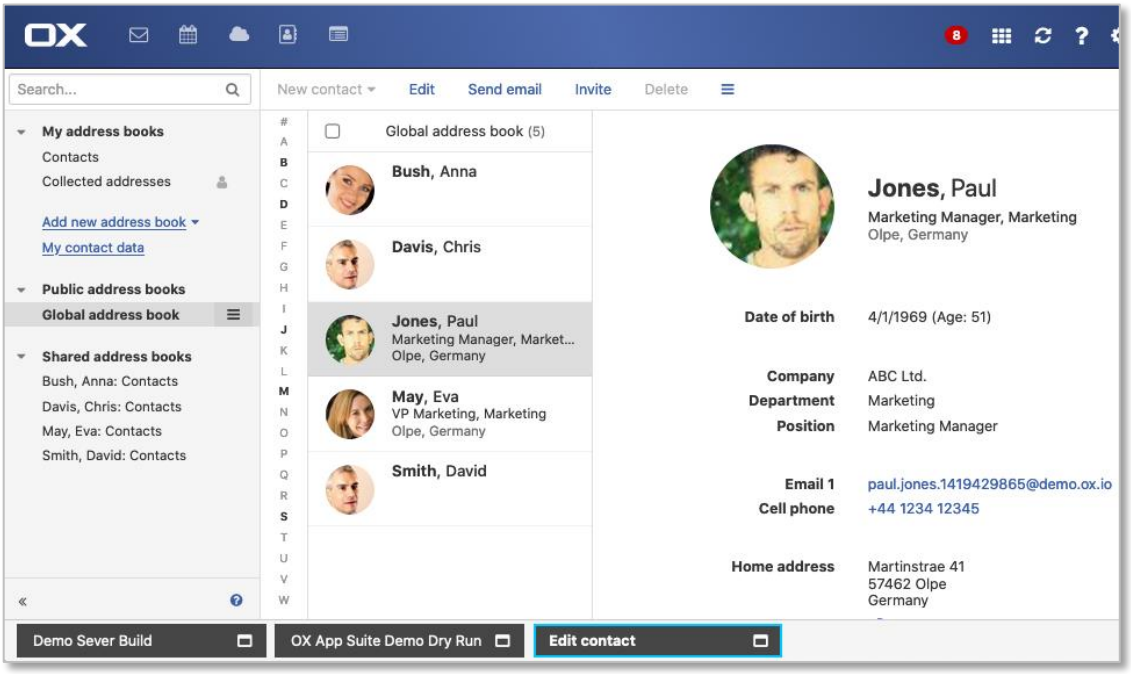

Minimized floating windows

For information on this and a detailed list of supported features please go here: https://documentation.open-xchange.com/7.10.4/ui/accessibility.html

2.5 Redesign of the Default Login Page

In the past the OX App Suite default login page was usually replaced by a custom login page or integrated into other authentication platforms. Recently we have noticed that this has changed. More customers are using the default login page in their deployments. With OX App Suite 7.10.4 we will provide an updated default login page. This will have several visual improvements, as well as easier configuration options, in order to be able to personalize the login experience.

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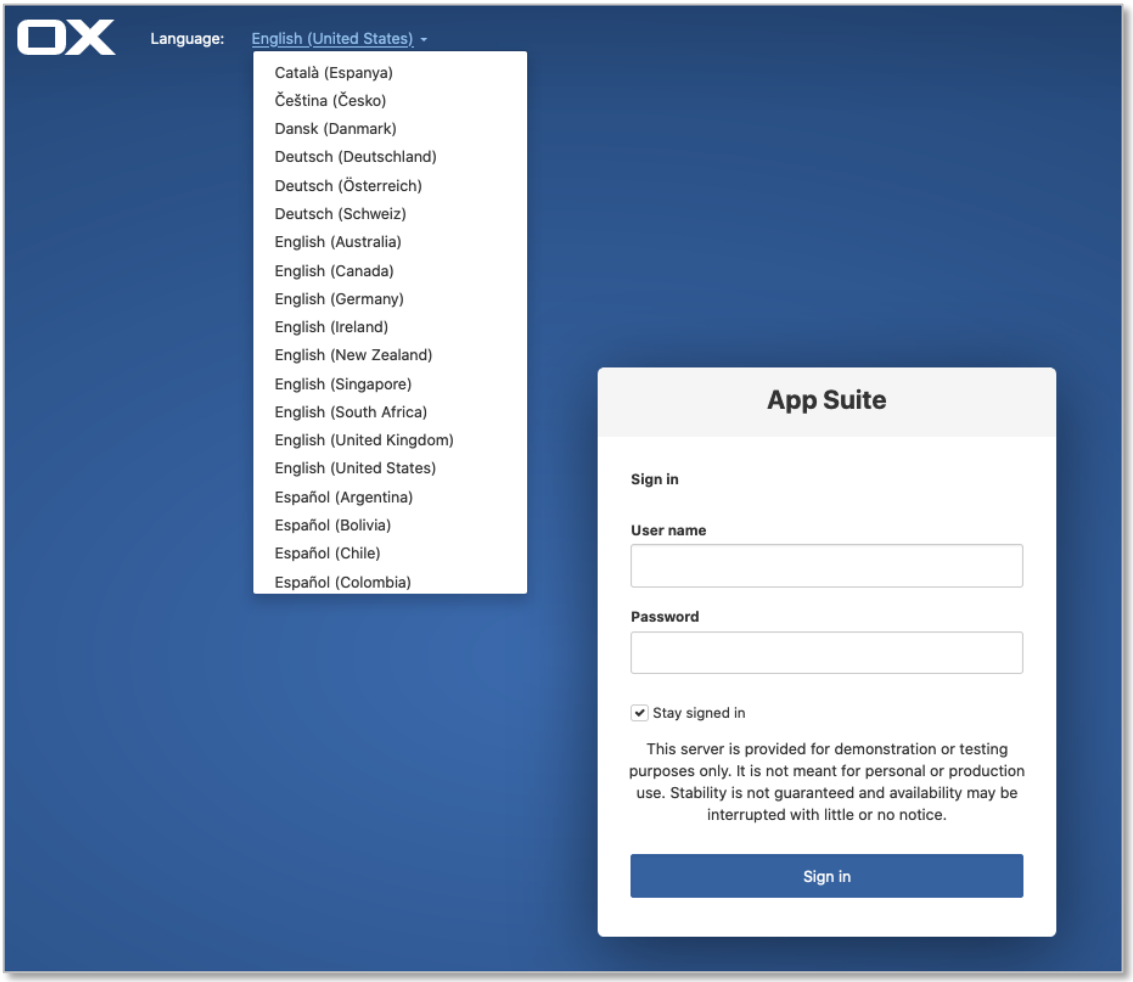

Redesigned login page

3 OX Mail Enhancements and Design Updates

3.1 Re-Designed OX Mail Compose Dialog

OX Mail compose is one of the most used modules in OX App Suite. With OX App Suite v710.4 the compose dialog has been redesigned. One of the main objectives was to clean-up the view by moving infrequently used options to submenus.

The user will benefit from:

- Faster access to frequently used features
- Visual improvements of the floating window itself

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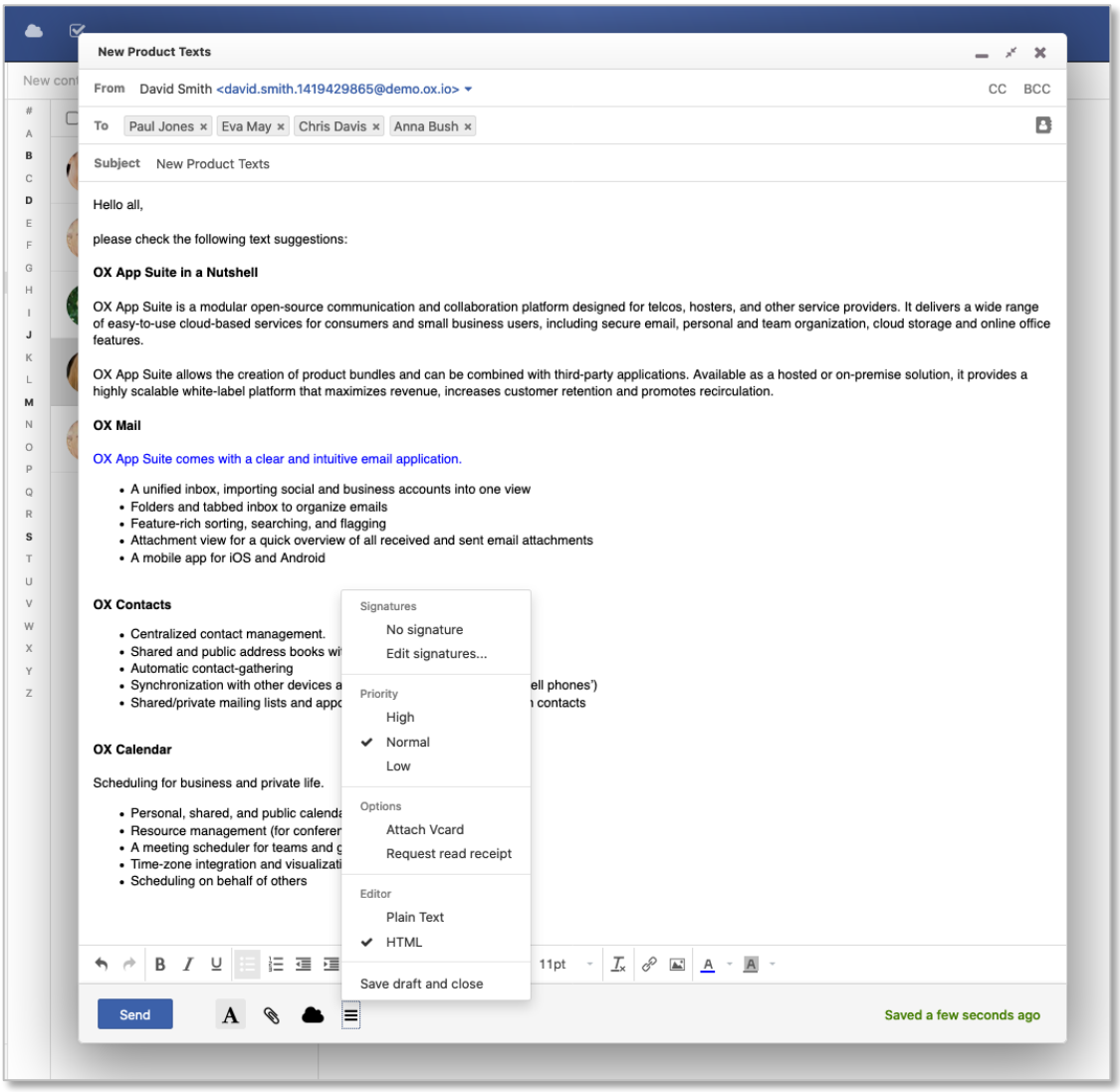
- Relocated of infrequently used options (Security, Signatures, Options) to sub-menus provides a leaner view - more space to work

- Streamline button placement with the rest of OX App Suite



Re-Designed OX Mail Compose Dialog

3.2 Improved Notification for Non-Working External Mail Accounts

If an external mail account is added to OX App Suite and subsequently stops working for any reason (revoked, credentials, changed password, etc.), OX App Suite v710.4 now provides improved notification to the user. A new warning icon is now displayed behind the account name, in the folder tree. It also has a hover

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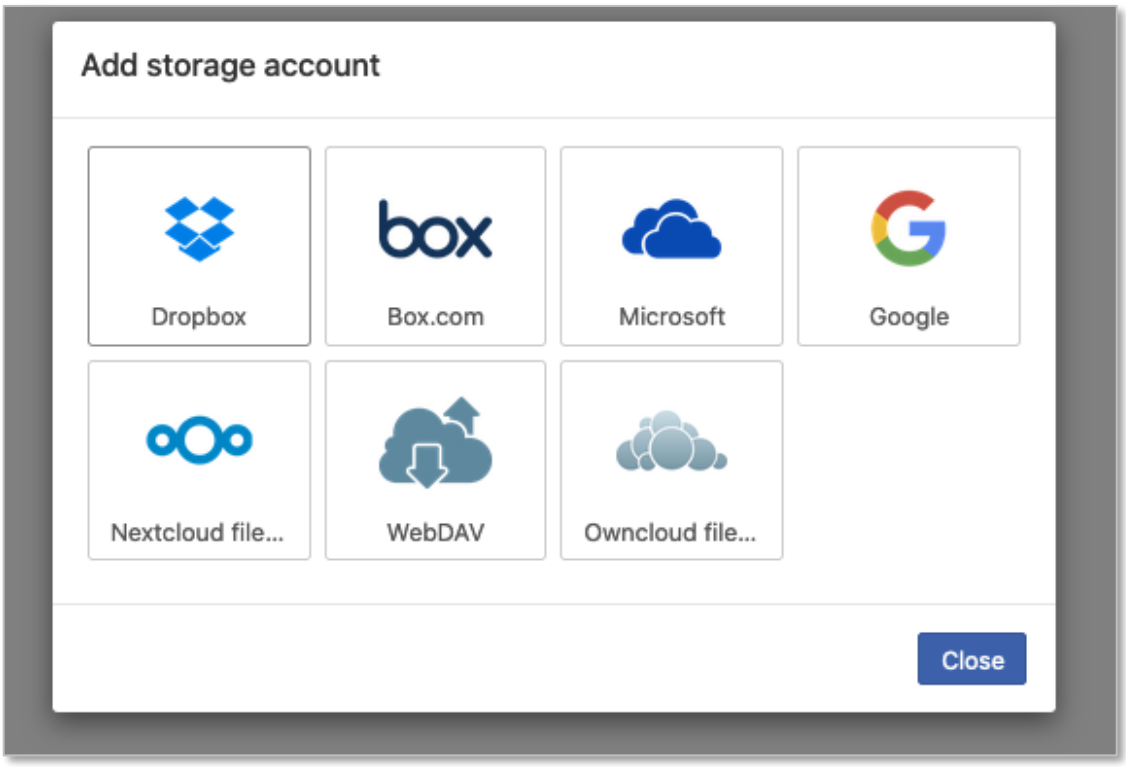
text on it and a link directly to the settings area. Additionally, a more detail error message is displayed in the settings area. This helps the user to understand the reason for the problem and re-configure the external mail account as required.

4 OX Drive Enhancements and Design Updates

4.1 New Storage Providers in “Add storage account” Dialog

“Nextcloud”, “ownCloud” and WebDAV are popular online storage solutions that focus on sharing. Integration of these providers into OX App Suite v7.10.4 is useful for the end users, as well as partners. For this reason, OX App Suite v7.10.4 has expanded the “Add storage account” Dialog in OX Drive to include these providers.

When a user clicks the “Add storage account”, inside the OX Drive folder tree, the user can see the already available storage provider (e.g. “Dropbox”, “Box.com”, “Microsoft” and “Google”) as well as the new “Nextcloud”, “ownCloud” and “WebDAV”.



New Storage Providers in “Add storage account” Dialog

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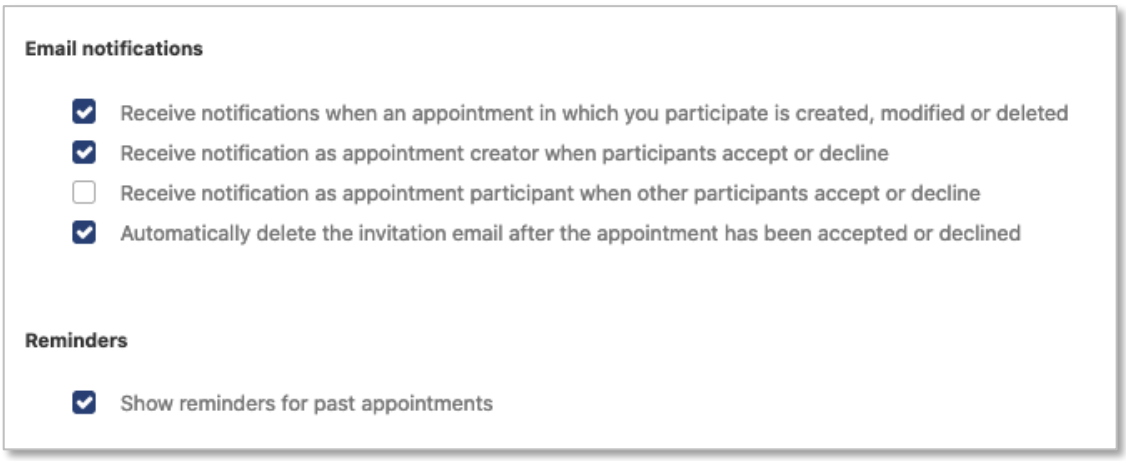
5 OX Settings Enhancements and Design Updates

5.1 Improved Appointment Reminder Setting

OX App Suite calendar has a powerful reminder system, and in the past reminders for all appointments are shown, even past appointments. Based on testing we have seen that many users do not want to see reminders from past appointments. For this reason, in OX App Suite v7.10.4, we have added the option for users to turn past appointment reminders off.

In the calendar settings the user can now choose if they wants to see reminders from past appointments or not.



Improved Appointment Reminder Setting

5.2 Improved and Clean Up Time Zone Dropdown

Another settings section that has been updated in OX App Suite v7.10.4 is the setting for time zones. OX App Suite v7.10.4 now provides the following changes to the time zone dialog:

- Group time zones by Region, e.g. America, Europe, etc.
- Removed deprecated time zones as well as alias names to provide a shorter and clear list
- Simplify each item for better readability

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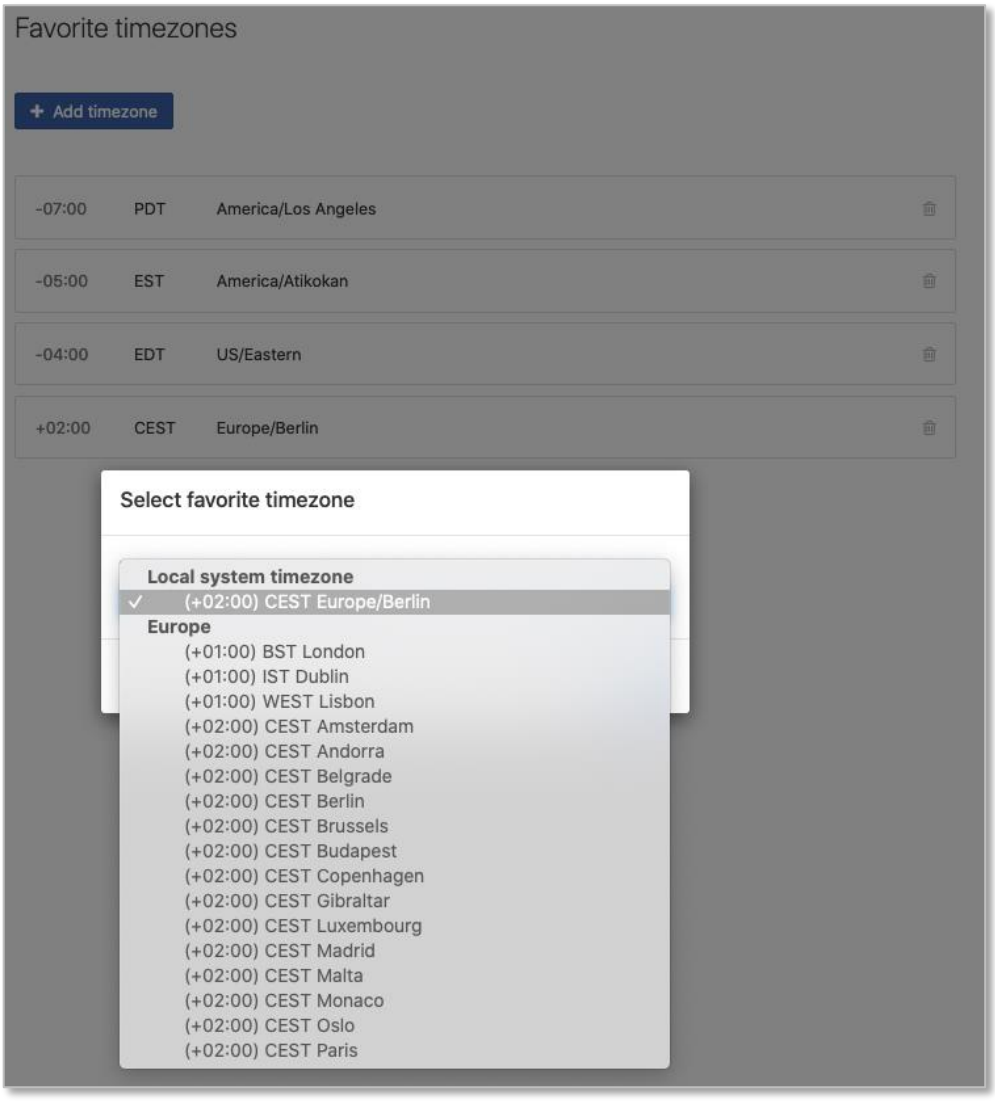
- No additional entries that showed the offsets twice
- Provide the system/browser time zone as the topmost item, this will most probably be the user's preferred time zone
- Show the system time zone region first in the list
- Regions (America, Europe, ...) are now translated too

Note for Administrators:

Region configurations can be modified and customized.



Improved and Clean Up Time Zone Dropdown

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5.3 Mail Filters Supports “Setflags”

The existing mail filters, under email settings, have been enhanced with additional filter the “setflags” rules. Users can now create rules using the “setflags” parameter.

6 Administration, Technical Extensions, Plug-ins, etc

6.1 User Feedback Option is now Time Controlled

Traditionally OX App Suite provided the feedback button to users globally, when enabled. This means, users can use the feedback function as often, and at any time, they want. In OX App Suite v7.8.4 we have added new settings for active time range as well as absolute dates.

- Relative time: A user can provide feedback then after the feedback is sent, the button will disappear for e.g. 3 months
- Absolute time: A user can provide feedback then after the feedback is sent the button will disappear until a given date

See https://documentation.open-xchange.com/7.10.4/middleware/miscellaneous/user_feedback.html for further details.

6.2 Feedback Dialog Supports Net Promoter Score (NPS)

Traditionally OX App Suite provided a feedback system that was capable of storing a simple score, along with other arbitrary client data. See https://documentation.open-xchange.com/7.10.4/middleware/miscellaneous/user_feedback.html - feedback-export for further details.

With OX App Suite v7.10.4 the feedback features has been extended to provide feedbacks via NPS. The feedback dialog inside OX App Suite has been changed to the standard NPS style.

Additionally, the dialog introduces an extended mode with an additional question and text area.

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6.3 Official Platform Support

As already mentioned in the OX App Suite v7.10.3 communication, in accordance with the supported platform policy, Open-Xchange announces the discontinuation of support for SUSE Linux Enterprise Server 12 (SLES 12), Red Hat Enterprise Linux 6 and CentOS 6 with the release of OX App Suite v7.10.4. Additionally, Open-Xchange will discontinue support for Kerberos. We encourage administrators to update to the latest operating system version. For details of all supported platforms and databases please refer to the requirements page at: https://oxpedia.org/wiki/index.php?title=AppSuite:OX_System_Requirements#Linux_Distributions

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